

Dreemi™

10 YEAR WARRANTY TERMS AND CONDITIONS

- **This warranty covers defects in workmanship and the failure of materials.**
- The warranty will not extend to cover normal wear and tear, damage caused by misuse, transport damage, water damage, negligence or accident, during this period.
- The use of an electric blanket will void this warranty as heat may affect the firm feel and performance of the foam.
- It is your responsibility to provide proof and date of purchase. A warranty may only be claimed by Clark Rubber.
- This Warranty is subject to the Australian Competition and Consumer Act 2010 ("Australian Consumer Law"). The benefits provided in this Warranty are in addition to other rights and remedies of a consumer under the Australian Consumer Law, and any other laws in relation to the products to which this Warranty relates.
- If we are satisfied the product is faulty, it will be replaced or the purchase price refunded.
- The Warranty is effective from the date of delivery.
- **If the opinion of our representative is that the base used with the mattress is not supportive, slats too far apart (more than 70mm), the slats are broken, the base is sagging, broken, or old and unsuitable; the warranty may be invalidated.**
- The warranty will be voided if in the opinion of our representative the mattress is stained or deemed unsanitary. We suggest the use of a good quality mattress protector.
- **Incorrect mattress choice is not covered by warranty.**
- **Any claim that the mattress is uncomfortable, causes back ache or is too warm is not deemed a manufacturing fault. It can take time for your body to adjust.**
- **Body impressions or body signatures are a normal part of the wear and tear of a mattress. A visible body impression of between 30mm-45mm is acceptable and is not a manufacturing fault.**
- Failure to regularly rotate the mattress will cause the mattress to wear unevenly and is not covered under warranty.
- This warranty is void if the mattress care labels have been removed.

For warranty claims and enquiries, please contact:

Ph: 1800 DREEMI (1800 373 364)

Dreemi.com.au